

Dona

Jacksonville, FL 32244

October 18, 2010

It is my pleasure to highly recommend Classic Air Conditioning for all air conditioning related issues, from maintenance on a current air conditioning system to a complete system analysis and upgrade.

My relationship with Classic Air Conditioning began approximately three years ago with repairs to an outdated and worn system to a recent installation of a new state-of-the-art Bryant air conditioning system. The owners of Classic Air Conditioning, David Perkins and Mark Harvell, deliver exceptional customer service, honest feedback and are extremely knowledgeable in their profession.

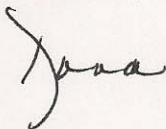
With my new Bryant system, my home is now extremely comfortable! I no longer experience problems with moisture and that sticky feeling within my home; allergens and dust have reduced significantly; the system operates so quietly that you cannot hear it running and an electrical bill that has been noticeably reduced.

The purchase of my new Bryant Air Conditioning system is the best home improvement decision I have made in the last nine years, and Classic Air Conditioning made it possible and an enjoyable experience!

If you would like to contact me directly for a reference, David and Mark will be happy to provide my contact information.

Thank you Classic Air Conditioning!

Sincerely,

A handwritten signature in cursive script, appearing to read "Dona".